

# Business Accounts

Options to suit your needs

What makes us different?

# **Open and honest advice**

East Coast Credit Union is a full-service, cooperative financial institution helping individual and business members achieve financial success. Our professional employees provide the open and honest advice you need to manage your finances.

At East Coast CU, you have the chance to be a part of something bigger: the chance to be more than a customer, to help build your community, to see fairness, trust, equality, and independence brought to life, from the way we do business to the way we treat you every day. It's banking that goes further.

Become a member today and experience our honest approach to banking.

# **Business banking solutions**

# Straightforward options

We believe businesses big and small are the heart of our communities. That is why we support you with a wide range of specialized services to meet your individual business needs. As a member, we are committed to responding to your business needs quickly and effectively.

Our team of dedicated Business Account Managers can be found throughout the province to provide you with personal and professional advice.

# Nova Scotia Small Business Loan Guarantee Program

A financing program unique to Nova Scotia credit unions designed to help small businesses with big ideas. Loan guarantees available to start, buy, or expand your business in Nova Scotia.

# **Business Online Banking**

Manage your finances and business expenses digitally with account consolidation, multiple account users, and dual signature support in the app and in online banking.



eastcoastcu.ca Toll Free:1-866-230-7700 Email: eastcoast@creditu.ca





## Electronic High Interest Savings Account (eHISA) Business

#### Account Features:

- Pay-as-you-go transactions.
- High interest rate.
- Interest paid at market rate and calculated on daily closing balance, paid monthly.
- FREE unlimited online or electronic transfers to other East Coast Credit Union accounts utilizing the following services:
  - o Online banking
  - o Telephone banking
  - o Credit Union/ EXCHANGE® ATM

#### Monthly Fee:

• No monthly package fee.

\*All other debit transactions (in-branch withdrawals, transfers, ATM withdrawals, direct payment, bill payments, pre-authorized payments) are \$5.00 per transaction.

Business Pay-As-You-Go	Business 10	Business 25	Business 55	Business 85	Business 125	Business 300
2*	10*	25*	55*	85*	125*	300*
\$5.00	\$10.00	\$20.00	\$33.00	\$49.00	\$85.00	\$125.00
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		FREE	\$13.00/ Month	\$29.00/ Month	\$65.00/ Month	
	Pay-As-You-Go           2*           2*           \$5.00           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √           √	Pay-As-You-Go         10           2*         10*           シネンシンシンシンシンシンシンシンシンシンシンシンシンシンシンシンシンシンシン	Pay-As-You-Go         10         25           10         25         10*         25*           10         \$1000         \$2000         \$1000           10         \$1000         \$2000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000           10         \$1000         \$1000         \$1000	Pay-As-You-Go         10         25         55           10*         25*         55*         55*           10*         \$2000         \$33.00           10*         \$2000         \$33.00           10*         \$2000         \$33.00           10*         \$1000         \$2000         \$33.00           10*         \$1000         \$1000         \$1000         \$33.00           10*         \$1000         \$1000         \$1000         \$1000           10*         \$1000         \$1000         \$1000         \$1000           10*         \$1000         \$1000         \$1000         \$1000           10*         \$1000         \$1000         \$1000         \$1000           10*         \$1000         \$1000         \$1000         \$1000           10*         \$1000         \$1000         \$1000         \$1000	Pay-As-You-Go         10         25         55         85           Image: Im	Pay-As-You-Go         10         25         55         85         125 $2^{*}$ $10^{*}$ $25^{*}$ $55^{*}$ $85^{*}$ $12^{*}$ $4^{*}$ $5500$ $51000$ $52000$ $53300$ $549.00$ $585.00$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$ $4^{*}$

\*Per item fees apply in excess of monthly transactions.

\*\*Community and Non-profit accounts are not eligible for the free personal account plan.

## Your business needs

Are you looking to expand your business with a commercial loan or mortgage? Save money on your service fees? Want easier and more convenient ways to operate your business?

Whether you are in the service industry, sell "big-ticket" items, are a community or non-profit organization, or your sales volumes are what drive your bottom line, we have the business banking solutions for you.

- Nova Scotia Small Business Loan Guarantee Program
- Business credit cards
- Payroll services
- PaymentStreamTM AFT
- Merchant services including POS (SONA)
- CUMIS Insurance

- Operating line-of-credit
- Letters of credit
  - Commercial loans and mortgages
  - Safety deposit box rentals
  - Access to wealth management

## **Community and Non-profit Accounts**

We understand the value community and non-profit organizations provide to our local communities. We also understand you require the features and benefits of a business account but need to keep your costs low. That is why we offer you a FREE Business 25 package or a \$20 discount on the monthly fee for all other business

## **USD Accounts**

USD chequing and savings accounts are available with no monthly package fees and \$2.50 pay-as-you-go-transactions. packages.

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Member∢Direct™



## Ways to bank

#### **Online Banking**

Check your account balances, pay bills, transfer funds, and more – anytime, from anywhere.

#### Mobile App

Our app gives you the freedom to do your banking where you want, when you want. Available on Apple and Android devices.

#### Mobile Wallets

Load your debit card into your mobile wallet for secure and easy purchases. Compatible with Apple Pay, Samsung Pay, and Google Pay.

#### **Telephone Banking**

Access your accounts by telephone 24/7 with toll-free access from anywhere in North America. 1-800-963-4848.

#### **In-Branch Services**

Sound advice and convenient service from our professional staff at all our branch locations.

#### ICU Services (Inter-Credit Union)

Use every credit union in Atlantic Canada as your own. Services include cash withdrawal, transfers between accounts (including loan and mortgage payments), deposits, and balance inquiries. Photo ID and account number required.

#### ATM

We provide access to some of the largest surcharge-free ATM networks in North America.

- Look for the ACCULINK<sup>®</sup> and THE EXCHANGE<sup>®</sup> symbols to access over 3,600 surcharge-free ATMs across Canada.
- Find surcharge-free ATMs near you with ding free®, an ATM Locater app.
- Access over 40,000 surcharge-free ATMs across the US through the Allpoint network.
- Look for the PLUS® symbol for International ATM access (surcharge fees may apply).

#### Self-service options

#### Deposit Anywhere™

Deposit cheques on the go with your mobile device by taking a photo of it using our mobile app.

#### ClickSWITCH

Switch your automatic payments and direct deposits from another account in 10 minutes or less. Available through online banking.

#### Interac Flash®

Tap and pay with no PIN, or contact, required. A fast, convenient, and safe way to pay using your debit card.

#### Interac<sup>®</sup> Online Payment

A simple and secure way to pay for your online purchases using your debit card, rather than a credit card.

#### Interac e-Transfer®

A convenient and secure way to send, request, or receive money through text or email within Canada.

#### Lock'N'Block™

Instantly lock and unlock all transactions or specific transaction types on your debit card. A convenient way to protect your card when lost or stolen. Available through the mobile app, mobile web, or online banking.

#### **Direct Banking Alerts**

Turn on desired alerts from a list of options and receive email and/or text notifications for certain account activities. Available through our mobile app or online banking.

#### Aura<sup>™</sup> Loyalty Card

Powered by a free reloadable Mastercard®, Aura's digital platform makes managing money easy and delivers instant-cash back rewards. Simply load your virtual card onto Apple Pay, Samsung Pay, Google Pay, or Fitbit Pay.

#### Credit Cards

We offer a full suite of personal and business cards, so you can choose the one that works best for you.

ATM Bill Payment - Credit Union       S125         ATM Withdrawol - Credit Union Exchange       S125         Business Cheques and Pre-authorized Debits       S125         Cash Deposit       S125         Cheque Deposit       S125         Direct Deposit       S125         Direct Deposit       S125         Direct Payment Purchase (MemberCard)       S125         In-Branch Withdrawal       S125         Merchant Credit       S125         Merchant Credit       S125         TeleService® Bill Payment       S125         Vire Transfer Deposit       S125         Vire Transfer Deposit       S125         ArtMuthdrawal - Interac® Network (Domestic)       S125         Att Withdrawal - Interac® Network (Domestic)       S250	Transactions**	Fees*
ATM Withdrawal - Credit Union Exchange       S125         Business Cheques and Pre-authorized Debits       S125         Cash Deposit       S125         Cheque Deposit       S125         Direct Deposit       S125         Direct Deposit       S125         Direct Payment Purchase (MemberCard)       S125         In-Branch Withdrawal       S125         Merchant Credit       S125         Merchant Debit       S125         TeleService® Bil Payment       S125         Vire Transfer Deposit       S125         Atm Withdrawal - Interac® Network (Domestic)       S125         Atm Withdrawal - Interac® Network (Domestic)       S125         Atm Withdrawal - Plus® Network       S125	ATM Deposit	\$1.25
Business Cheques and Pre-authorized Debits       S125         Cash Deposit       S125         Cheque Deposit       S125         Direct Deposit       S125         Direct Deposit       S125         Direct Payment Purchase (MemberCard)       S125         In-Branch Withdrawal       S125         Merchant Credit       S125         MenberDirect® Bill Payment       S125         TeleService® Bill Payment       S125         Vire Transfer Deposit       S125         AtM Withdrawal - Interac® Network (Domestic)       S125         AtM Withdrawal - Plus® Network       S125	ATM Bill Payment - Credit Union	\$1.25
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Direct DepositS125Direct Payment Purchase (MemberCard)S125In-Branch WithdrawalS125Merchant CreditS125Merchant DebitS125MemberDirect® Bil PaymentS125TeleService® InquiresS125Wire Transfer DepositS125ATM Withdrawal - Interac® Network (Domestic)S220ATM Withdrawal - Plus® NetworkS320Ath Method - Plus® NetworkS	Cash Deposit	\$1.25
Direct Payment Purchase (MemberCard)S125In-Branch WithdrawalS125Merchant CreditS125Merchant DebitS125MemberDirect® Bill PaymentS125TeleService® Isll PaymentS125TeleService® InquiresS125Mire Transfer DepositS125ATM Withdrawal - Interac® Network (Domestic)S200ATM Withdrawal - Plus® NetworkS350	Cheque Deposit	\$1.25
In-Branch Withdrawal         S125           Merchant Credit         S125           Merchant Debit         S125           MemberDirect® Bill Payment         S125           TeleService® Inquires         S125           Wire Transfer Deposit         S125           ATM Withdrawal - Interac® Network (Domestic)         S200           ATM Withdrawal - Plus® Network         S300	Direct Deposit	\$1.25
Merchant Credit       S125         Merchant Debit       S125         MemberDirect® Bill Payment       S125         TeleService® Bill Payment       S125         TeleService® Inquires       S125         Vire Transfer Deposit       S125         ATM Withdrawal - Interac® Network (Domestic)       S200         ATM Withdrawal - Plus® Network       S350	Direct Payment Purchase (MemberCard)	\$1.25
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MemberDirect® Bill Payment     S125       TeleService® Bill Payment     S125       TeleService® Inquires     S125       Wire Transfer Deposit     S125       ATM Withdrawal - Interac® Network (Domestic)     S200       ATM Withdrawal - Plus® Network     S350	Merchant Credit	\$1.25
TeleService® Bill Payment     S125       TeleService® Inquires     S125       Wire Transfer Deposit     S125       ATM Withdrawal - Interac® Network (Domestic)     S200       ATM Withdrawal - Plus® Network     S350	Merchant Debit	\$1.25
TeleService® Inquires     \$125       Wire Transfer Deposit     \$125       ATM Withdrawal - Interac® Network (Domestic)     \$200       ATM Withdrawal - Plus® Network     \$350	MemberDirect® Bill Payment	\$1.25
Wire Transfer Deposit     \$125       ATM Withdrawal - Interac® Network (Domestic)     \$200       ATM Withdrawal - Plus® Network     \$350	TeleService® Bill Payment	\$1.25
ATM Withdrawal - Interac® Network (Domestic) \$2.00 ATM Withdrawal - Plus® Network (Domestic) \$3.50	TeleService® Inquires	\$1.25
ATM Withdrawal - Plus® Network \$3.50	Wire Transfer Deposit	\$1.25
	ATM Withdrawal - Interac® Network (Domestic)	\$2.00
Chargeback Item \$10.00	ATM Withdrawal - Plus® Network	\$3.50
	Chargeback Item	\$10.00

Transactions**	Fees*
Cheque Certified for Member	\$15.00
Cheque / PAP - Stop Payment In-Branch	\$15.00
Commercial Coin/Cash Orders in excess of \$200	1% of total order
Interac e-Transfers®	\$1.5O
Night Depository	FREE
Replacement Night Deposit Bags	\$10.50
Non-encoded Cheque Withdrawal	\$5.00
NSF Returned Item	\$48.00
Overdraft Fee	\$5.00
Safety Deposit Box - Small	\$60.00 + Tax
Safety Deposit Box - Medium	\$75.00 + Tax
Safety Deposit Box - Large	\$125.00 + Tax
Safety Deposit Box - X-Large	\$250.00 + Tax

\*Cost per transaction unless otherwise noted.

\*\*Fees charged on or around the 30<sup>th</sup> of each month.

